

Community Wellness Team (VAWAS)

Service Outcomes:

By establishing a rapport with service users and gaining a close knowledge of their needs and concerns, the Community Wellness Team aims not only to help individuals avoid unnecessary hospital admissions, but also to empower them to keep well in their preferred place of care, ensure that they feel well supported, reduce social isolation and generally improve wellbeing for the more vulnerable individuals in our community. Furthermore, through optimisation of treatment plans and attendance of acute visits, the Community Wellness Team hopes to ensure that our member practices feel well supported in providing high quality care to these patients.

The VAWAS is DDHF's longest running service, has been in operation since 2014, and continues to expand and develop.

1369

biannual reviews carried out
(from 2014-2016)

20%

reduction in avoidable
hospital admissions

2463

personalised care plans created
(from 2014-2018)

15%

reduced average hospital stay
(patients under CWT)

470

GP sessions = 1,880 hours
delivering acute visits
(since March to December 2017)

3757

interventions across the Durham Dales
(since March to December 2017)

